

Get in touch

Macmillan Primary Care Navigator

020 7924 4413

macmillan.batterseanavigator@nhs.net

Lavender Hill Group Practice, 19 Pountney Rd,
Battersea, London SW11 5TU



We're here to help everyone with cancer live life as fully as they can, providing physical, financial and emotional support. So whatever cancer throws your way, we're right there with you.

For information, support or just someone to talk to, call the Macmillan Support Line 0808 808 00 00 (7 days a week, 8am – 8pm) or visit macmillan.org.uk.

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Macmillan Primary Care Navigator Service in Battersea

Helping to improve your wellbeing
and access to local support services

MACMILLAN
CANCER SUPPORT
RIGHT THERE WITH YOU



Who we are

The Macmillan Primary Care Navigator Service is a free information and support service in Battersea, available to those living with or beyond cancer who are aged 18+ and registered at a GP practice in Battersea. This service is currently being rolled out across Battersea - please check with your General Practice if they are currently offering this service.

The service is here to support you at any point during your cancer – at diagnosis, through treatment and beyond.



We can help you by:

- Listening to you and helping you address any worries you may have. We can help you access physical, emotional, practical, financial and spiritual support, as well as support for your carer.
- Providing you with free, practical, written information to help you with the issues you may face during and after cancer treatment.
- Signposting or referral to other local services including courses, psychological support, complementary therapy, welfare benefits advice and support groups.



How is support provided?

- Through a face-to-face appointment that explores your needs, helping you to move forwards and improve your wellbeing.
- If you haven't recently completed a Holistic Needs Assessment, you will be offered one to fill out before your appointment. This is a simple set of questions that helps identify any concerns you may have.

At the appointment, you can then discuss and plan how to deal with these concerns. If you are unable to attend a face-to-face appointment, you will be offered a phone call.

- The Navigator will follow up with you by phone, and can book you in for further appointments if you feel this would be helpful.



How can I access the service?

- Your General Practice will provide you with information about the service after your diagnosis. However, you can also contact the service yourself to request an appointment or be referred at any point; this includes after your treatment has ended.

Your GP might suggest you meet with the Navigator when you are seen for your Cancer Care Review.

- Contact the Macmillan Primary Care Navigator on 020 7924 4413 or email macmillan.batterseanavigator@nhs.net.

